

Privacy notice - Addendum for COVID-19

During the COVID-19 pandemic Optalis may collect or share more information about you than usual in order to protect public health, our customers, our employees and others that may come into contact with us.

You may have already provided information for a specific reason, and Optalis would usually seek to inform you that the data provided would be used for a different purpose. Due to the rapidly emerging situation regarding the current pandemic, this will not always be possible. If we already hold information regarding vulnerability, we may share this for emergency planning purposes or to protect your vital interests by sharing with services both inside and outside of Optalis.

If you are employed by Optalis or use our services you may have your temperature recorded or you may be tested for Covid (for presence of the virus and/or for antibodies). We may also record other Covid-related health information; we will ensure that this is limited to what is proportionate and necessary to manage the spread of the virus and safeguard those most vulnerable. This information will be kept confidential and will only be held in relation to the pandemic. It will be kept only as long as necessary to allow us to monitor the situation and report to the appropriate authorities such as the NHS, Public Health England and the CQC.

We may need to share your information with others both within the organisation and with outside agencies such as public authorities, the NHS and the emergency services. We will only share your personal information where the law allows, and we always aim to share the minimum data necessary to achieve the purpose required. Where possible the information will be shared anonymously however there may be occasions where individual details need to be shared. When we share your individual details we will do this securely e.g. through use of secure email.

You have several rights with respect to your personal data and these all remain intact during the current coronavirus pandemic. Any requests regarding your rights should be submitted to the Data Protection Officer – dpa@optalis.org. There may be a delay in responding fully to all requests within one calendar month, but we will strive to keep requestors updated with the progress of their request.

You can access our full privacy statement, including information on your rights on our website ht

For any questions regarding the above, please contact us at: dpa@optalis.org