

Nomination Guidance

What is this about?

Optalis set up the STAR Awards in 2015. It is our way of saying thank you and well done to staff members who go the extra mile.

The Customer Choice Award is a special award category. It is an opportunity for the people we support, and their family members, to tell us about the staff members who make a real and positive difference to their lives.

Why should I nominate?

We want Optalis to be a great place to work, where staff members feel appreciated for their hard work. Our aim is to provide the highest quality services to our customers. We believe celebrating good work can help achieve this.

Who can make a nomination?

Anyone who receives a service from Optalis can nominate. Nominations are also welcome from customer's family members.

Who can be nominated?

A support worker, a manager or anyone else who works for Optalis, can be nominated for the Customer Choice Award. We also accept nominations for Optalis teams.

How do I nominate?

You can nominate at any time. All you need to do is fill in the short form attached. Then, return it to ideas@optalis.org, or by post to the Engagement Team at Trinity Court.

If you need support to fill in the form or if you would prefer to talk to someone, please contact Jodie Reichelt, Head of Engagement and Customer Experience: Jodie.reichelt@optalis.org or 07710 117651.

Customer Choice Award Nomination Form

What is your name:

**Which person or team do you wish to nominate for a STAR Award?
(If you are nominating a person please also tell us what Optalis
service they work in)**

**Please tell us why you think this team or person should win? What
difference have they made to you?**

Thank you